

One-week modules

The 4 CERAN centers are open all year round, including public holidays, for intensive residential language courses lasting one week or more. Each day is made up of 9 learning periods.

P group program	P1 combination program	P2 combination program	P6 private program
The P Group Program helps you acquire general language skills while enjoying the stimulating interaction of lessons in small groups.	The P1 combination program enables you to enjoy the convivial atmosphere of small classes with an additional 1 private lesson every day to meet your specific requirements.	The P2 combination program enables you to combine 4 lessons in small groups with 2 private lessons per day for individual learning tailored to your specific needs.	The private program is designed for people with specific needs or wishing to benefit from fully personalized tuition.
4 lessons in small groups of 2-4 people (1)	4 lessons in small groups of 2-4 people (1)	4 lessons in small groups of 2-4 people (1)	6 private lessons
1 phonetic session	1 private lesson	2 private lessons	1 phonetic session
2 language laboratory periods	1 phonetic session	1 phonetic session	1 language laboratory period
2 written language workshops	2 language laboratory periods	1 language laboratory period	1 written language workshop
	1 written language workshop	1 written language workshop	
USD 3,590	USD 4,190	USD 4,790	USD 5,690

Prices are per week and are *all inclusive*, covering teaching and socio-cultural activities (evenings), teaching materials, accommodation and full board from Sunday evening until Friday afternoon. USD Prices are valid for programs taking place in 2009, provided the USD-EUR exchange rate does not exceed 1.40.

(1) If we are unable to include you in a group, we reserve the right to exchange the 4 group lessons for 3 private lessons

Additional learning options

Distance language coaching: In the 3 months following your course, CERAN can provide 5 or 10 private 30-minute lessons by phone to help you handle language situations in your business life (excluding July and August).

- 5 distance language coaching sessions USD 690
- 10 distance language coaching sessions USD 1,350 (International phone costs are extra)

CERAN Course: A CERAN course (course book + CD + grammar book) can help you prepare for your stay and/or continue your learning. For complete beginners, this package, accompanied by the First Steps booklet, is strongly recommended as preparation for your course!

- CERAN course to prepare for your stay: USD 150
- CERAN course as follow-up to your stay: USD 150

Saturday morning private lessons: you can book private lessons on Saturday mornings, depending on availability. This package includes the additional overnight stay on the Friday and breakfast.

- 2 private lessons USD 390
- 4 private lessons USD 690

Linguistic diagnosis: can be ordered independently from our courses.

- 1 Linguistic diagnosis USD 150

Accommodation options

The prices given in our price list include accommodation in individual rooms in the CERAN center (with shower and/or bath and WC) or, if not available, in a nearby hotel of equivalent category.

- CERAN PROVENCE also offers a studio with separate study and bathroom (additional cost per week) USD 450

Our programs include full board except for weekends. In some CERAN centers we can, depending on availability, organize bed and breakfast at the weekend if required

- CERAN PROVENCE USD 130
- CERAN BELGIUM, CERAN UK USD 150

Special programs and packages

Family Package: CERAN also specializes in intensive and residential language courses for teenagers. Combine your language training with that of your children at the CERAN BELGIUM and CERAN JUNIORS BELGIUM centers

- Family Light: 1 adult P1 + 1 child one week USD 5,890
- Family Duo: 2 adults P1 + 2 children one week USD 10,890

For the parents, the price includes the additional Friday night. If you book transfer supplements, transfers are grouped together. Prices shown on this price list are applicable to each journey, per family.

Young Adults programs for college students aged 18 to 22 at CERAN PROVENCE and CERAN UK. Contact us for dates, details and pricing.

Corporate groups: customized 1-5 day closed group residential complete immersion program for a minimum of 4 people. Contact us for details and pricing.

Cultural Management Programs: designed for expats and international managers, this program helps to improve communication skills in a multicultural environment. Contact us for details and pricing.

Packages: CERAN has developed training plans that include intensive and residential language course and distance language coaching sessions as well as minis-stays. Contact us for details and pricing.

Transfers

We can arrange your arrival and departure transfers to and from the CERAN center:

- CERAN BELGIUM:**
- Brussels National Airport or Brussels Center USD 250
 - Liege Guillemins Station USD 130
 - Verviers Station USD 100
- CERAN PROVENCE**
- Avignon Airport or Avignon Station USD 30
 - Marseilles Airport USD 260
- CERAN MADRID**
- Madrid Barajas Airport USD 100
- CERAN UK**
- Birmingham Airport USD 90
 - London Heathrow Airport USD 280

General Sales Conditions 2009

CERAN LINGUA USA, INC



1. Opposability

The provisions of these general sales conditions are an integral part of the processing and arranging, by CERAN LINGUA USA, Inc., of the application and registration of clients from the United States of America or Canada into a program run by a CERAN Center (each, a CERAN Program). For purposes of these General Sales Conditions, a CERAN Center shall mean a language school that operates CERAN Programs under a teaching license delivered by CERAN LINGUA INTERNATIONAL. The client is considered to be aware of and to have accepted all the clauses and to have renounced his or her own purchasing conditions, unless there is an express stipulation to the contrary with the written agreement of both parties. The client hereby further acknowledges and agrees that, upon arrival at the applicable CERAN Center, CERAN LINGUA USA, Inc.'s relationship with the client shall terminate and the general conditions of CERAN LINGUA INTERNATIONAL related to its programs, as set forth here below (Terms and Conditions 2009), shall apply and govern the relationship between the client, CERAN LINGUA INTERNATIONAL and the applicable CERAN Center from that point forward.

2. Offer

The offers of CERAN products and services in North America are applicable for the calendar year ending December 31, 2009.

3. Prices

The prices stated in the CERAN LINGUA USA, Inc. brochure are guaranteed provided the exchange rate does not exceed 1.40 US Dollars per Euro. After such point, prices shall be adjusted to reflect the changes in the exchange rate. Any modification to these prices can always be found on our website at www.ceran.com/us. Prices do not include shipping costs for any CERAN products ordered for use at home by our clients.

4. Payment and registration conditions and fees

Our invoices are payable from the 7th working day after their receipt by the client. In the event of registration less than 30 days before a course begins, the registration fees are payable immediately. A non-refundable deposit of \$500 is due 10 working days after the invoice is received by the client. The remaining balance of the invoice is payable 30 days before the beginning of the CERAN Program at the latest.

5. Liability

THE CLIENT HEREBY ACKNOWLEDGES AND AGREES THAT CERAN LINGUA USA, INC.'S SOLE RESPONSIBILITY IS IN PROCESSING AND ARRANGING THE APPLICATION BY AND REGISTRATION FOR THE CLIENT WITH CERAN LINGUA INTERNATIONAL INTO THE APPLICABLE CERAN PROGRAM. THE CLIENT HEREBY FURTHER ACKNOWLEDGES AND AGREES THAT, IN SUCH CAPACITY, CERAN LINGUA USA, INC. IS ACTING SOLELY AS AN AGENT FOR CERAN LINGUA INTERNATIONAL. CERAN LINGUA USA, INC. SHALL NOT BE HELD LIABLE FOR ANY DELAY, MATERIAL OR PHYSICAL HARM, INJURIES, ACCIDENT, DEATH, LOSS OF PROFIT AND LOSS OF REVENUE RESULTING FROM ANY AND ALL ACTIONS OF CERAN LINGUA INTERNATIONAL OR ANY OF CERAN'S AGENTS, CENTERS, EMPLOYEES, OFFICERS OR SUPPLIERS WHILE THE CLIENT IS A PARTICIPANT IN A CERAN PROGRAM. No consequential damages: IN NO EVENT SHALL CERAN LINGUA USA, INC. BE LIABLE HEREUNDER FOR SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES, INCLUDED, BUT NOT LIMITED TO, LOSS OF PROFITS, LOSS OF REVENUE OR INACCURACY OF DATA, INCURRED BY CLIENT OR CLAIMED AGAINST CLIENT BY ANY OTHER PARTY, EVEN IF ADVISED OF THE

POSSIBILITY THEREOF, OR, IF REASONABLY FORESEEABLE, NOR SHALL CERAN LINGUA USA, INC. BE LIABLE FOR ANY DAMAGE WHATSOEVER RESULTING FROM AN EVENT OF FORCE MAJEURE.

Limitation of Liability:

TO THE EXTENT PERMITTED BY APPLICABLE LAW, THE LIABILITY OF CERAN LINGUA USA, INC. ARISING OUT OF, OR IN CONNECTION WITH OR RESULTING FROM PROCESSING AND ARRANGING THE APPLICATION AND REGISTRATION FOR THE CLIENT INTO THE APPLICABLE CERAN PROGRAM SHALL IN THE AGGREGATE NOT EXCEED THE AMOUNT OF FEES PAID BY THE CLIENT TO CERAN LINGUA USA, INC. UNDER THE TERMS OF THESE GENERAL SALES CONDITIONS.

6. Competent court and applicable laws

These general sales conditions shall be governed by and construed under the laws of the State of Delaware, without giving effect to its principles of conflicts of law.

7. Contacts

Any disputes should be sent directly to: CERAN LINGUA USA, Inc. 3614, Wade St Los Angeles, CA 90066

Terms and Conditions 2009

CERAN LINGUA INTERNATIONAL (C.L.I.) SA AND ITS LICENSED CENTRES, CERAN-ILC SA, LINGUANIMA SARL, ABSOLUTELY ENGLISH LTD, ABSOLUTELY ENGLISH JUNIORS LTD AND LINGUAINMERSION SL.

1. Opposability

The provisions of our terms and conditions are an integral part of our product offering and of any sales agreement involving CERAN products or services. The client is considered to be aware of and to have accepted all the clauses and to have renounced his or her own purchasing conditions, unless there is an express stipulation to the contrary with the written agreement of both parties.

2. Offer

All our offers of products and services are applicable for a period of 1 year. The prices indicated are valid from 01.01.2009 for all courses taken after this date regardless of when the course was booked.

3. Prices

The prices stated in our brochures and catalogues are valid for a period of 1 year from the date when the price becomes applicable. Prices do not include shipping costs for any CERAN products ordered for use at home by our clients. However, we reserve the right to modify the price at any time of the year, without notification. Only the price indicated on the Internet site www.ceran.com at the moment of registration will apply.

4. Payment

Our invoices are payable from the 7th working day after their receipt by the client. In the event of registration less than 30 days before a course begins, the registration fees are payable immediately and the client will be asked for either the details of his or her credit card or proof of payment as soon as the invoice is received. A photocopy of a bank transfer document or of a cheque does not constitute proof of payment. The amounts due are to be credited to the account of the CERAN centre where the chosen course takes place, either by credit card or by bank transfer (bank charges associated with the order to pay in the case of international transfers are the responsibility of the client). In the event of non-payment within 30 days of the due date, our invoices are automatically subject to interest at the rate of 12% per year without prior notice. In addition, the amounts will be automatically and without prior notice increased by a percentage of 15%, with a minimum value of € 25, as lump sum compensation. Any dispute with regard to an invoice must reach us by registered letter within 15 working days of receipt of the invoice.

5. Registration Conditions

a. CERAN courses
Registration for a CERAN course only becomes definitive once the CERAN LINGUA INTERNATIONAL Customer Services department has received and accepted the fully completed and signed registration form sent by post, fax or e-mail. Acceptance of the registration is represented by the sending of the written reservation accompanied by a precise description of the product or service that has been ordered, together with a confirmation of our terms and conditions and an invoice. We reserve the right to cancel course bookings for which payment has not been made and proof of payment has not been sent within a reasonable period.
b. Hotel services and miscellaneous supplements

Hotel and catering services provided in the CERAN centre and any other supplements ordered within the centre must be paid for immediately by the beneficiary, in cash or with a credit card accepted by the CERAN centre in question.

Sending an invoice to the student or his or her company for later payment will lead to the application of a fixed and indivisible invoice fee of € 25.

6. Cooling-off Period Waiver

The client has the right to waive the order for CERAN products or services, without penalty and without having to provide a reason, within a cooling-off period of 7 working days from the day following the delivery of the CERAN product or the day following receipt of the definitive confirmation of registration for the CERAN course.

Beyond this cooling-off period, waiving an order for CERAN products or services will result in the client being subject to the application of the conditions stipulated in point 7. This right to waive the order cannot be exercised by the client:

- in the case of the supply of audio CDs that were opened on receipt;
 - when registering for a course that begins before the end of the 7-day cooling-off period.
- If the client exercises the waiver within the 7-day period, CERAN will be liable for the costs of sending back the products.

7. Conditions for the Cancellation or Postponement of CERAN Courses

If the client cancels or postpones the course - which in any case must always be done in writing - less than 15 days before the start date, a cancellation fee of 15% of the total invoice amount will be payable. These fees will rise to 30% of the total invoice amount for cancellations or postponements less than 7 days before the beginning of the seminar.

For mini-trips and Packages, the cancellation and postponement fees apply to the total amount invoiced. For distance language coaching, any cancellation and/or postponement must be made in writing to your agent or our Customer Service Department, at latest on the day before the course. Any lesson cancelled on the day when it is being held will be deemed to be lost and no reimbursement will be provided.

All 5 or 10 Distance language coaching sessions must be carried out within 6 months of the date of the first session. Both 3-day mini-stays must be carried out within 6 months of the date of the full week of the seminar. After these periods, the sessions are lost and will not be reimbursed.

Registration fees that have already been paid will be reimbursed, with the cancellation or postponement fees deducted. Bank charges arising from the reimbursement will be charged to the client.

The first week of the stay must be paid for in full if the client fails to arrive.

If the client leaves or is absent from the course, any weeks of courses that have already begun must be paid for in full. Absences cannot be compensated for with equivalent services.

8. Responsibility

We guarantee that we will do all we can to help the client to achieve his or her learning objectives. However,

our obligation to the client regarding the learning of a foreign language is limited to an obligation of due care, and the client alone is responsible for the results achieved.

Any failure on our part to carry out our obligations will give rise to sanctions under the rules of Belgian law. However, we are not liable for any compensation if, for reasons beyond our control, we are unable to provide all or part of the planned service and/or training. In this case, our liability will be limited to returning the fees paid for the services that were not provided. Similarly, we cannot accept any liability for physical or material harm caused by third parties operating transfers to or from the station or airport, or by hidden defects or inherent risks in products bought from third parties and sold as seen by CERAN centres solely for the comfort of the client.

9. CERAN Branded Learning Materials

All supplies (CERAN books, exercises and documents, CDs) ordered and dispatched at the request of the client are shipped at the risk of the addressee. We cannot be held responsible for lateness, damage or loss due to postal services or courier companies. No claim for apparent defects in CERAN products will be accepted unless it is specified in writing within 7 calendar days of receipt of the product in question. However, the abovementioned guarantee does not cover:

- poor handling of the product;
 - damage caused by force majeure;
 - use of the product in any other way than that which might reasonably be expected given its nature.
- The name CERAN LINGUA is a registered trademark. Its reproduction by any means without our express written permission will lead to legal proceedings.

All the CERAN course books, exercises, documents and CDs are the results of our work and our expertise. We exercise all our intellectual property rights over them fully and without reservation. All rights are reserved for all our products, which may in no case be reproduced, even partially, by any means, nor be rented, sold, lent or exploited in any other way on pain of legal proceedings.

10. Use of client details and testimonials

The client, in his or her own name or that of the student, authorises CERANLINGUA, its licensed centres and its agents to use, on any medium, their names and that of the client company, their testimonials and photos and videos taken during their stay to promote the activities of CERAN LINGUA. Neither CERAN LINGUA, its licensed centres or its agents, can be held responsible for their use except in the case of fraud or gross misconduct on their part, or their use by unauthorised third parties.

11. Removal of a student from the CERAN JUNIORS courses

In the event of failure to comply with the ATTITUDE AND COMMITMENT agreement, covering the rules in force in a CERAN JUNIORS centre, the Management reserves the right to exclude participants without full or partial reimbursement of their fee. The charges arising from the early return of the student are to be borne by the client.

12. Medical card for CERAN JUNIORS courses

After your child's stay has been confirmed, you will receive a medical card to complete and send back to the CERAN JUNIORS centre at least 1 week before the start

of his stay.

The parents/guardians of the child should be aware that his health depends on the clear communication of the information entered on this medical card, which may prove essential in case of accident. They agree to send this medical card, completed in full, within the specified period of time.

13. Competent Court and Applicable Laws

a. For courses at CERAN BELGIUM and CERAN JUNIORS BELGIUM

The European Directives 97/7/CE of 20 May 1997, Distance contracts, and 93/13/CE of 5 April 1993, Unfair terms in consumer contracts, as well as Belgian legislation, including in particular the laws of 7 December 1998 and 25 May 1999 modifying the law of 14 July 1991 on trade practices and consumer protection, apply to our contracts to the exclusion of any other legislation. In the event of a dispute, the courts of the judicial district of Verviers, in the jurisdiction of the Court of Liège, are the sole courts competent to take cognisance of a lawsuit.

Any disputes should be sent to your agent or directly to: CERAN-ILC S.A., Avenue des Petits Sapiens, 27, 4900 Spa, BELGIUM

b. For courses at CERAN PROVENCE
The European Directives 97/7/CE of 20 May 1997, Distance contracts, and 93/13/CE of 5 April 1993, Unfair terms in consumer contracts, as well as French legislation, including in particular the laws on consumer protection, apply to our contracts to the exclusion of any other legislation. In the event of a dispute, the courts of the judicial district of Avignon are the sole courts competent to take cognisance of a lawsuit.

Any disputes should be sent to your agent or directly to: SARL LINGUANIMA, Avenue Léon Blum, 825, 84310 Morières-lès-Avignon, FRANCE

c. For courses at CERAN UK and CERAN JUNIORS UK
The European Directives 97/7/CE of 20 May 1997, Distance contracts, and 93/13/CE of 5 April 1993, Unfair terms in consumer contracts, as well as English legislation, including in particular the laws on consumer protection, apply to our contracts to the exclusion of any other legislation. In the event of a dispute, the courts of the judicial district of Warwick are the sole courts competent to take cognisance of a lawsuit.

Any disputes should be sent to your agent or directly to: Absolutely English LTD, Watery Lane, Sherbourne, Warwick CV35 8AL, UNITED KINGDOM

d. For courses at CERAN MADRID and CERAN JUNIORS SPAIN

The European Directives 97/7/CE of 20 May 1997, Distance contracts, and 93/13/CE of 5 April 1993, Unfair terms in consumer contracts, as well as Spanish legislation, including in particular the laws on consumer protection, apply to our contracts to the exclusion of any other legislation. In the event of a dispute, the courts of the judicial district of Madrid are the sole courts competent to take cognisance of a lawsuit.

Any disputes should be sent to your agent or directly to: LINGUAINMERSION S.L., C/ Gabriel Enriquez de la Orden 35, 28250 Torrelodones (Madrid), SPAIN

14. Contacts

Any disputes should be sent to your agent or directly to CERAN LINGUA INTERNATIONAL SA, Customer Services, Avenue des Petits Sapiens 27, 4900 Spa, BELGIUM.